

Parking

Please be certain to make note of where you parked, as there are several parking lots on Gaylord Palms property. Daily self parking is \$12 plus tax per vehicle per exit. Guests attending ICE! will receive an “express exit” coupon for self-parking to make the fee \$11 (tax inclusive). For your convenience, and to reduce your waiting time when exiting the resort parking lot, **parking fees can be pre-paid at the ICE! Box. Guests with pre-paid parking tickets can use the Express Pay lane upon departure.** Pre-paid parking is highly recommended.

Parking will be validated for guests dining in our full-service restaurants (Villa de Flora, Sunset Sam’s, Sora, and Old Hickory Steakhouse.) Please ask your server. Guests with validated parking tickets can also use the Express Pay lane upon departure.

Dining Experiences

Sunset Sam’s Fish Camp (see map #1)

Creative fusion of Florida and Caribbean favorites including the freshest seafood prepared to your specifications. Live entertainment nightly. Serving Lunch & Dinner.

Villa de Flora Marketplace (see map #2)

Mediterranean buffet featuring seasonal market-inspired selections. Serving Breakfast, Lunch, Dinner & Sunday Brunch. Villa de Flora presents Brunch with Mrs. Claus (Sundays) and Lunch with Mrs. Claus (Saturdays) from November 29 – December 21.

Sora – South Beach style sushi restaurant (see map #3)

Our newest dining experience, Sora combines the art of sushi with the style of South Beach. The perfect spot for after-hours drinks. Serving Dinner.

Old Hickory Steakhouse (see map #4)

Featuring the highest quality 1855 Premium Black Angus aged cuts, fresh seafood, unique artisanal cheese course and inspired wine list. Serving Dinner only.

H₂O Sports Bar & Cantina (see map #6)

Casual fare poolside including a new Mexican cantina menu. Serving Lunch & Dinner.

Java Coast (see map #5)

Gourmet coffee, espresso, muffins, soup, sandwiches and salads. Open 24 hours.

Häagen-Dazs ice cream (see ice cream icon on map) Enjoy a frozen treat!

Hot Tips for a Cool ICE! experience

ICE! cams: There are two live webcams inside ICE!: overlooking the Crystal Carousel scene, and in Santa’s Magical Flight slide scene. For fun, call your family and friends before you enter the attraction and tell them to log onto ChristmasInOrlando.com to watch you slide down the ICE! slides.

Slide Tip: Your ICE! blue parkas were designed to provide a “friction free” ride down the ice slides. Be sure your parka is covering your backside before sliding. For your safety, please refer to the Slide Rules inside ICE!

Frozen Gnome: As part of the Gaylord Palms Hidden Holiday Gnome Hunt, we’ve cleverly hidden one gnome inside the ICE! attraction. See if you can find him! For more fun, there are 19 other gnomes hidden throughout the resort as part of our Hidden Holiday Gnome Hunt. Pick up a game form in the ICE! pre-show area.

Warm Up! Continue your holiday experience after ICE! inside the Gaylord Palms atrium, where you’ll find complimentary hot cocoa (with your coupon), as well as daily entertainment on the Emerald Plaza stage – see schedule for details.

Fire and ICE! Our new resort spa, Relâche, is offering four treatments inspired by ICE! Ask for a special coupon at the ICE! box office, to try these amazing new treatments.

Give Kids The World Village

Gaylord Palms is proud to support Give Kids The World. A minimum donation of \$10,000 will be made, representing a portion of each full-priced child ticket sold for ICE! For more information on Give Kids the World, visit www.gktw.org

EVENT	LOCATION	SAT NOV 14	SUN NOV 15	MON NOV 16	TUE NOV 17	WED NOV 18
ICE! a frozen holiday attraction*	Convention Center, Florida Hall F	10am – 8:30pm	10am – 8:30pm	10am – 8:30pm	10am – 8:30pm	10am – 8:30pm
HOLIDAY STAGE SHOWS						
Family Traditions stage show Enjoy favorite Christmas tunes of yesteryear, performed in an <i>a capella</i> style. You'll leave this stage show humming the sounds of the season.	Emerald Plaza stage	Noon, 1:30pm, 3pm, 4:30pm	Noon, 1:30pm, 3pm, 4:30pm	Noon, 1:30pm, 3pm, 4:30pm	Noon, 1:30pm, 3pm, 4:30pm	Noon, 1:30pm, 3pm, 4:30pm
Luminescence: A Deeper Meaning The holiday season comes alive in an engaging stage show that combines traditional holiday favorites with a modern musical style. Special effects, lighting and aerial choreography help to tell the story of Christmas in an unforgettable way.	Emerald Plaza stage	6:45pm 8:45pm	-----	7:15pm Orlando Concierge Salute	-----	-----
Christmas Wonders stage show with Tree Lighting A radiant and heart-warming stage revue. Enjoy favorite anthems of the season, as the harmonies of our cast of singers combine to create a high-spirited performance.	Emerald Plaza stage	6pm	-----	-----	-----	-----
Christmas Wonders stage show	Emerald Plaza stage	7:45pm	-----	-----	-----	-----
YULE TIDE ACTIVITIES						
Photos with Santa*	ICE! pre-show area, Florida Hall F	Noon – 8pm	Noon – 8pm	4pm – 8pm	4pm – 8pm	4pm – 8pm
Send Santa an email	Convention Center main entrance foyer	All Day	All Day	All Day	All Day	All Day
Hidden Holiday Gnome Hunt	Pick up game form in ICE! pre-show area or in atrium kiosks.	All Day	All Day	All Day	All Day	All Day
Christmas in Florida: County Wreath Collection	Convention Center foyer	All Day	All Day	All Day	All Day	All Day
M.T.H. Train Display	ICE! pre-show area, Florida Hall F	All Day	All Day	All Day	All Day	All Day
“Best of Florida LIVE!” RESORT ACTIVITIES						
Alligator Feedings	Gator Springs, St. Augustine atrium	6:30pm	-----	-----	6:30pm	-----
Fish and Stingray Feeding	Key West lagoon, Key West atrium	-----	-----	1:30pm	-----	1:30pm
SPECIAL DINING EXPERIENCES						
Dine with Mrs. Claus* Saturdays & Sundays, beginning Nov. 29	Villa de Flora, reservations recommended	-----	-----	-----	-----	-----

* An additional cost may be associated with these activities

SPECIAL EVENTS

Snuggie Day - Sunday, November 22 (10am – 2pm)

Wacky fun! Wear your Snuggie or Slanket into ICE! and purchase one adult ticket at half price, at Box Office. Pose for a picture in your Snuggie! (No additional discounts or coupons)

Orlando Polar Bear Club Plunge – Saturday, December 5, 2009 (8:30am)

Join us for the second Orlando Polar Bear Club Plunge, benefitting Special Olympics Florida. This is your opportunity to visit the 9-degree ICE! attraction...in your swimsuit!! Yikes! Visit OrlandoPolarBearClub.com for details! [Sponsored by Coca-Cola]

Noche Latina at ICE! – Friday, December 4, 2009 (9:30pm 11:30pm)

ICE! is open late for a special celebration of Latino holiday traditions. Special parrandas music is played inside ICE!, preceded by a "parrandas storyteller" presentation... and followed by a cup of café con leche. \$5 of full ticket price is donated to the scholarship fund for the Osceola Hispanic Business Council.

Make your Reservation for Holiday Meals

Brunch on Thanksgiving Day and Christmas Day are now full! Grab your spot at Villa de Flora for New Year’s Day Brunch! Reservations required, call 407-586-1114.

Can’t get Enough of ICE!?

Upgrade your ticket to a Freezin’ Season Pass, for unlimited visits to ICE! Visit the ICE! Box Office today.

H2O Goes Mexican!

If you’re looking for a bite to eat, try the new cantina menu at H2O, located poolside. New TV screens, too!

Gift Certificates

Looking for a gift for that someone special? Give a Gaylord Palms gift card that can be used for ICE! tickets, in our restaurants, and even overnight hotel stays. Gift cards, in any denomination, can be purchased at the resort’s front desk.

Relâche Spa

Our new resort spa offers gift certificates in any denomination or for specific services. Imagine the joy when you give your loved one, or valued employee, the gift of a Soothing Stone Massage or a luxurious custom facial. Gift baskets, filled with exquisite spa products are also available. To purchase a gift card or basket, visit Relâche in the Everglades atrium or call 407-586-4772.

Where are the Poinsettias?

Stay tuned! Beginning Monday, our atriums will be home to nearly 7,000, planted throughout the season.